

DATE: June 23, 2023
TO: The Membership – Mountain View Community Association
FROM: The Board of Directors
RE: 2023-2024 Budget – Effective August 1, 2023

Each year, the association's volunteer Board of Directors performs a very careful review of the past year's expenses and income to best project the amount to collect from each member in the upcoming fiscal year. When reviewing the budget, the Board considers several factors such as: recurring contract costs, inflation, utility usage and rates, insurance, and appropriate reserve contributions (savings) each month to pay for repair, restoration and/or replacement of common area components as needed.

As a result of this review, the Board has determined that an increase of 6.86% will be necessary to meet the association's financial needs in the upcoming fiscal year. **Please note that effective August 1, 2023, your new monthly assessment will be \$140.00 per month.**

What Is Included in the Budget Packet?

State law and the association's governing documents require the Board of Directors to distribute the following documents annually to each member:

- A summary of the *pro forma* budget for the upcoming fiscal year
- Assessment and Reserve Funding Disclosure Summary
- Reserve Study Executive Summary
- 5-Year Reserve Projection Model
- 30-Year Reserve Cashflow Analysis
- Delinquency Policy
- Written Notice of Assessments, Foreclosure, and Payment Plans
- Alternative Dispute Resolution (ADR) Procedure
- Internal Dispute Resolution (IDR) Procedure
- Discipline Policy
- Schedule of Penalties for Violation of the Association's Documents
- Architectural Submittal and Appeal Process
- Insurance Summary
- FHA Certification Disclosure
- VA Certification Disclosure
- Billing Disclosure Form
- ADR/IDR Policy

About the Reserve Study

California law requires the association's Board of Directors to "cause to be conducted" a reserve study with an onsite inspection at least once every three years. Although the

law does not require the Board to perform a reserve study in years two and three, the law does require an annual disclosure to be distributed to the membership in those years. To ensure that the association’s major components are appropriately identified, the Board hires a professional reserve analyst for these services.* The “Executive Summary” in this packet will show whether or not a site inspection was completed this year as determined by the Board.

California law also requires the Board to make these disclosures about the association’s reserve funds:

- 1) In the upcoming year, the association will fund reserves using the following sources:

	<i>Type of Funding</i>
<input checked="" type="checkbox"/>	Regular Assessments
<input type="checkbox"/>	Special Assessments
<input type="checkbox"/>	Borrowing
<input type="checkbox"/>	Use of Other Assets
<input type="checkbox"/>	Deferral of Repairs
<input type="checkbox"/>	Alternate Mechanisms

- 2) **The association has a total of \$1,339,219.59 in actual accumulated reserve funds as of March 31,2023. The Board anticipates that the amount will increase to \$1,371,739.59 by the end of the current fiscal year. According to the reserve analyst, the total replacement cost for all major components is \$1,773,694.04. The current reserve fund amount represents 76% of the projected total replacement cost.** Although this number usually seems low, the legislature requires the Board to disclose (in boldface type) how much it would cost the association to rebuild all of its major common area components if they were replaced all at once.
- 3) According to the reserve analyst, at the start of the upcoming fiscal year the association is anticipated to be 108.07% funded to the “ideal funding level”. That number represents the amount the association is anticipated to have on hand to repair or replace major components when they are scheduled to be repaired or replaced.

Insurance Information

The association carries General Liability insurance in the amount of \$6,000,000.00 which meets the minimum amount specified in California law to ensure that owners are only individually liable for their proportionate share of special or regular assessments levied to pay any judgments against the association which exceed the limits of the association's insurance.

Additional disclosures about the association's insurance policies can be found within this packet, including the name(s) of the insurer(s), the types of insurance, the policy limits, and the deductible amounts (if any).

Other Disclosures

The Board of Directors does not anticipate that any special assessment will be required during the upcoming fiscal year to repair, replace and/or restore any major components or to provide adequate reserves.

Please contact our community manager, Amy Dankel at 951-973-7519 or via e-mail at Amy.Dankel@fsresidential.com should you have any questions or if you would like to have a copy of the complete *pro forma* operating budget provided to you at the association's expense or a copy of the complete reserve study plan. These documents are also available for review at FirstService Residential, 25240 Hancock Ave., Suite 400, Murrieta, CA 92563 by appointment.

ANNUAL POLICY STATEMENT – MOUNTAIN VIEW COMMUNITY ASSOCIATION

The board is required to distribute an annual policy statement that provides the association members with information about its policies.

- 1) The name and address of the person designated to receive official communications to the association is the Manager on behalf of Mountain View Community Association c/o FirstService Residential Management, 25240 Hancock Ave., Suite 400, Murrieta, CA 92563 by appointment.
- 2) Members may submit a request to the address noted above to have notices sent to up to two different specified addresses.
- 3) Civil Code permits the association to provide General Notices to the membership via newsletter, billing statement messages, association website, or posting in a prominent location. If the association chooses to post notices, they will be located in the bulletin board located at the clubhouse at 28855 Rainier Way, Moreno Valley, CA 92555.
- 4) If you would like all notices, including general notices, to be sent to you by individual delivery, please notify the association's manager in writing.
- 5) Copies of minutes for board meetings that are open to the membership are available upon written request throughout the year. Minutes can be released to you 30 days following the meeting date, and any copying and posting charges for those minutes

are the requestor's responsibility. If the minutes are not approved by the Board within the 30-day period of the request, draft minutes will be provided to you.

* The association's board of directors has relied on information, opinions, reports and statements presented to it by vendors, contractors, reserve study specialists, CPAs and/or other professionals and is relying upon this information, financial data and reports pursuant to the California Corporations Code in providing the association membership the information contained in this Assessment Reserve Funding Disclosure Summary. The information contained within the reserve study includes assumptions regarding future events based on information supplied to the association's board of directors from said professionals. Some assumptions inevitably will not materialize and unanticipated events and circumstances may occur subsequent to the date of this Disclosure Summary. Therefore, the actual replacement cost and remaining life may vary from the reserve study and the variation may be significant. Additionally, inflation and other economic events may impact the reserve study, particularly over a 30-year period of time which could impact the accuracy of the reserve study and the funds available to meet the association's obligation for repair and/or replacement of major components during the next 30 years. Furthermore, severe weather conditions, earthquakes, floods or other acts of God, the occurrence of vandalism and other events that are difficult to anticipate cannot be accounted for and are excluded when assessing life expectancy of the components. The reserve study only includes items that the Association has a clear and express responsibility to maintain pursuant to the association's CC&Rs.

MOUNTAIN VIEW COMMUNITY ASSOCIATION
August 1, 2023 - July 31, 2024

Number Of Units : 255

	Per Unit	Per Month (rounded)	Per Year (rounded)
INCOME			
MEMBER ASSESSMENT	140.00	35,699	428,388
OTHER INCOME	0.01	03	36
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TOTAL INCOME	140.01	35,702	428,424
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RESERVE CONTRIBUTION	35.23	8,984	107,808
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OPERATING EXPENSES			
UTILITIES	23.09	5,888	70,656
LAND MAINTENANCE	18.74	4,779	57,348
SWIMMING POOL/SPA	5.14	1,310	15,720
COMMUNITY SERVICES/EVENTS	0.39	100	1,200
COMMON AREA	17.76	4,529	54,348
ADMINISTRATION	39.65	10,112	121,344
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TOTAL OPERATING EXPENSES	104.78	26,718	320,616
TOTAL RESERVE CONTRIBUTION	35.23	8,984	107,808
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TOTAL OPERATING & RESERVES	140.01	35,702	428,424
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The complete pro forma operating budget is available at the business office of the association. Copies will be provided to you upon request at the expense of the association.

Mountain View Community Association

Executive Summary

Component Calculation Method

Client Information:

Account Number	41383
Version Number	3
Analysis Date	3/2/2023
Fiscal Year	8/1/2023 to 7/31/2024
Number of Units	255
Phasing	1 of 1

Global Parameters:

Inflation Rate	3.00 %
Annual Contribution Increase	3.00 %
Investment Rate	1.50 %
Taxes on Investments	30.00 %
Contingency	3.00 %

Community Profile:

This community was constructed between 1999 and 2000.

For budgeting purposes, unless otherwise indicated, we have used August, 2000 as the average placed-in-service date for aging the original components included in this analysis.

Most of the components in this analysis have been repaired, replaced or otherwise maintained since original installation. When known, the date of the last repair, replacement or other maintenance has been used as the placed-in-service date for aging each component; when this date is unknown, it has been estimated based on the component's condition at our most recent site visit.

Level of service: Level 3 - update report with no site visit.

Most recent ARS site visit: January, 2023.

Adequacy of Reserves as of August 1, 2023:

Anticipated Reserve Balance	\$1,373,108.93
Fully Funded Reserve Balance	\$1,270,595.89
Percent Funded	108.07%

Recommended Funding for the 2023-2024 Fiscal Year:	Annual	Monthly	Per Unit
			Per Month
Member Contribution	\$98,635	\$8,219.57	\$32.23
Interest Contribution	\$14,963	\$1,246.94	\$4.89
Total Contribution	\$113,598	\$9,466.51	\$37.12

Mountain View Community Association

Membership Disclosure Summary

Sorted by Category

Major Reserve Components	Current Cost	Assigned Reserves	Remaining Life Range	Useful Life Range
010 Streets & Drives	\$812,564	\$595,151	2-8	5-31
020 Lighting	\$115,500	\$103,493	2-13	20-25
030 Grounds	\$197,665	\$152,268	1-14	5-27
040 Landscape	\$112,500	\$112,500	1-2	3-16
050 Fencing	\$143,083	\$107,300	5-7	15-29
060 Buildings	\$111,395	\$49,171	1-14	10-24
070 Painting	\$90,284	\$63,797	1-9	5-12
080 Roofs	\$19,231	\$19,231	2	25
090 Pools & Spas	\$171,472	\$130,204	1-25	6-30
Contingency	n.a.	\$39,993	n.a.	n.a.
Total	\$1,773,694	\$1,373,109	1-25	3-31

Mountain View Community Association

Projections

Component Calculation Method

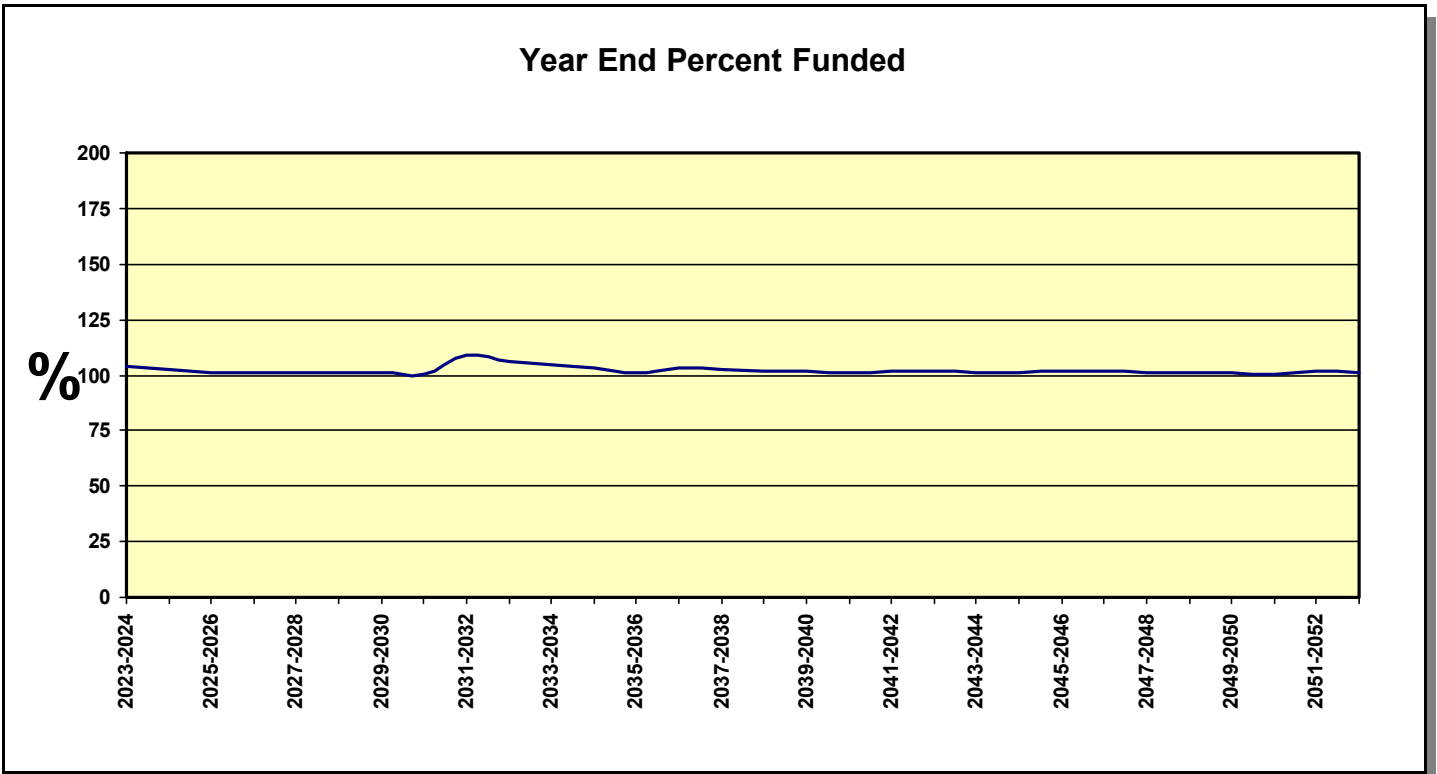
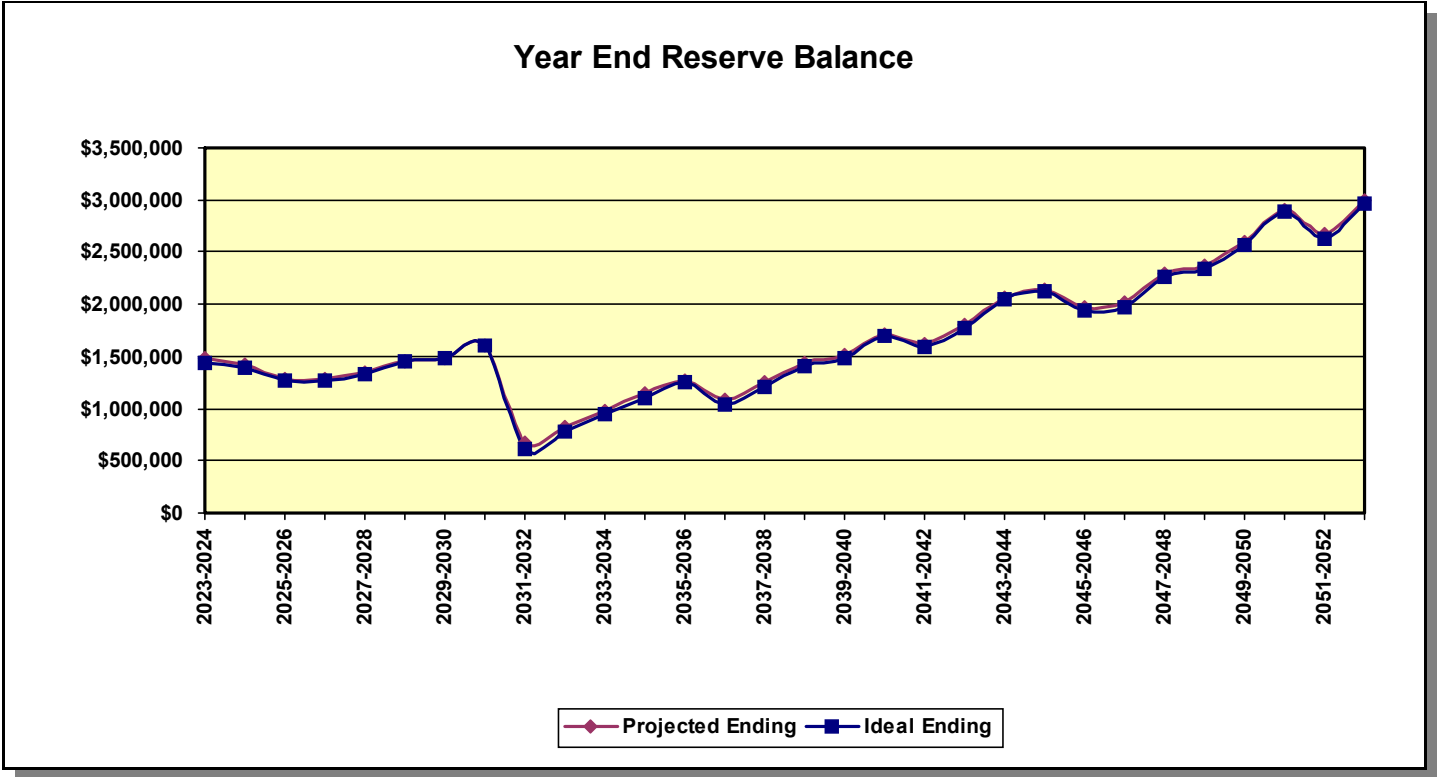
Fiscal Year	Beginning Balance	Member Contribution	Interest Contribution	Expenditures	Ending Balance	Fully Funded Ending Balance	Percent Funded
2023-2024	\$1,373,109	\$98,635	\$14,963	\$0	\$1,486,707	\$1,430,151	104%
2024-2025	\$1,486,707	\$120,096	\$14,195	\$196,256	\$1,424,742	\$1,391,984	102%
2025-2026	\$1,424,742	\$130,261	\$12,617	\$288,438	\$1,279,182	\$1,263,214	101%
2026-2027	\$1,279,182	\$150,445	\$12,613	\$152,518	\$1,289,723	\$1,275,163	101%
2027-2028	\$1,289,723	\$159,739	\$13,187	\$112,904	\$1,349,745	\$1,334,118	101%
2028-2029	\$1,349,745	\$162,623	\$14,292	\$69,521	\$1,457,139	\$1,444,924	101%
2029-2030	\$1,457,139	\$170,045	\$14,581	\$152,946	\$1,488,819	\$1,475,612	101%
2030-2031	\$1,488,819	\$174,155	\$15,813	\$69,750	\$1,609,036	\$1,599,858	101%
2031-2032	\$1,609,036	\$186,759	\$5,937	\$1,131,745	\$669,987	\$614,542	109%
2032-2033	\$669,987	\$174,568	\$7,632	\$26,445	\$825,743	\$777,215	106%
2033-2034	\$825,743	\$183,286	\$9,234	\$34,424	\$983,838	\$941,471	105%
2034-2035	\$983,838	\$189,431	\$10,837	\$43,382	\$1,140,724	\$1,106,476	103%
2035-2036	\$1,140,724	\$187,116	\$12,186	\$71,288	\$1,268,739	\$1,252,310	101%
2036-2037	\$1,268,739	\$216,193	\$10,065	\$413,664	\$1,081,332	\$1,044,749	104%
2037-2038	\$1,081,332	\$213,140	\$11,810	\$59,445	\$1,246,838	\$1,212,564	103%
2038-2039	\$1,246,838	\$214,005	\$13,714	\$44,924	\$1,429,633	\$1,406,805	102%
2039-2040	\$1,429,633	\$236,377	\$14,474	\$165,912	\$1,514,572	\$1,484,683	102%
2040-2041	\$1,514,572	\$228,583	\$16,557	\$49,840	\$1,709,872	\$1,694,388	101%
2041-2042	\$1,709,872	\$249,775	\$15,513	\$353,826	\$1,621,334	\$1,594,427	102%
2042-2043	\$1,621,334	\$260,113	\$17,344	\$96,443	\$1,802,348	\$1,771,262	102%
2043-2044	\$1,802,348	\$259,097	\$20,133	\$12,643	\$2,068,936	\$2,049,245	101%
2044-2045	\$2,068,936	\$273,177	\$20,864	\$216,367	\$2,146,610	\$2,126,584	101%
2045-2046	\$2,146,610	\$279,453	\$19,014	\$472,277	\$1,972,799	\$1,942,111	102%
2046-2047	\$1,972,799	\$292,076	\$19,352	\$272,227	\$2,012,000	\$1,971,919	102%
2047-2048	\$2,012,000	\$285,314	\$22,262	\$32,525	\$2,287,051	\$2,264,733	101%
2048-2049	\$2,287,051	\$309,442	\$22,973	\$251,243	\$2,368,223	\$2,342,321	101%
2049-2050	\$2,368,223	\$326,400	\$25,228	\$126,383	\$2,593,468	\$2,562,987	101%
2050-2051	\$2,593,468	\$322,260	\$28,429	\$46,360	\$2,897,797	\$2,883,703	100%
2051-2052	\$2,897,797	\$352,065	\$25,939	\$600,320	\$2,675,482	\$2,635,135	102%
2052-2053	\$2,675,482	\$352,663	\$29,355	\$54,564	\$3,002,936	\$2,967,156	101%

NOTE: In some cases, the projected Ending Balance may exceed the Fully Funded Ending Balance in years following high Expenditures. This is a result of the provision for contingency in this analysis, which in these projections is never expended. The contingency is continually adjusted according to need and any excess is redistributed among all components included.

Mountain View Community Association

Projection Charts

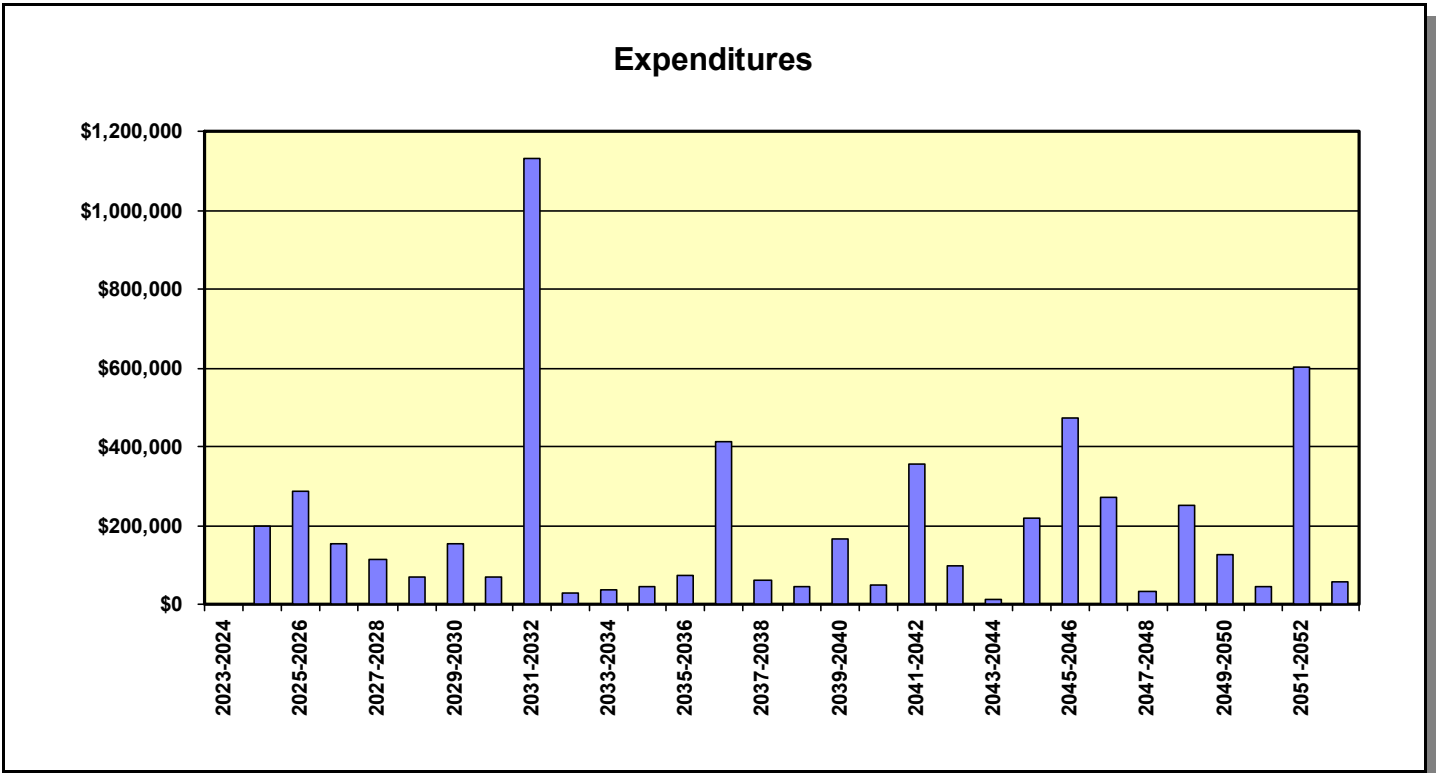
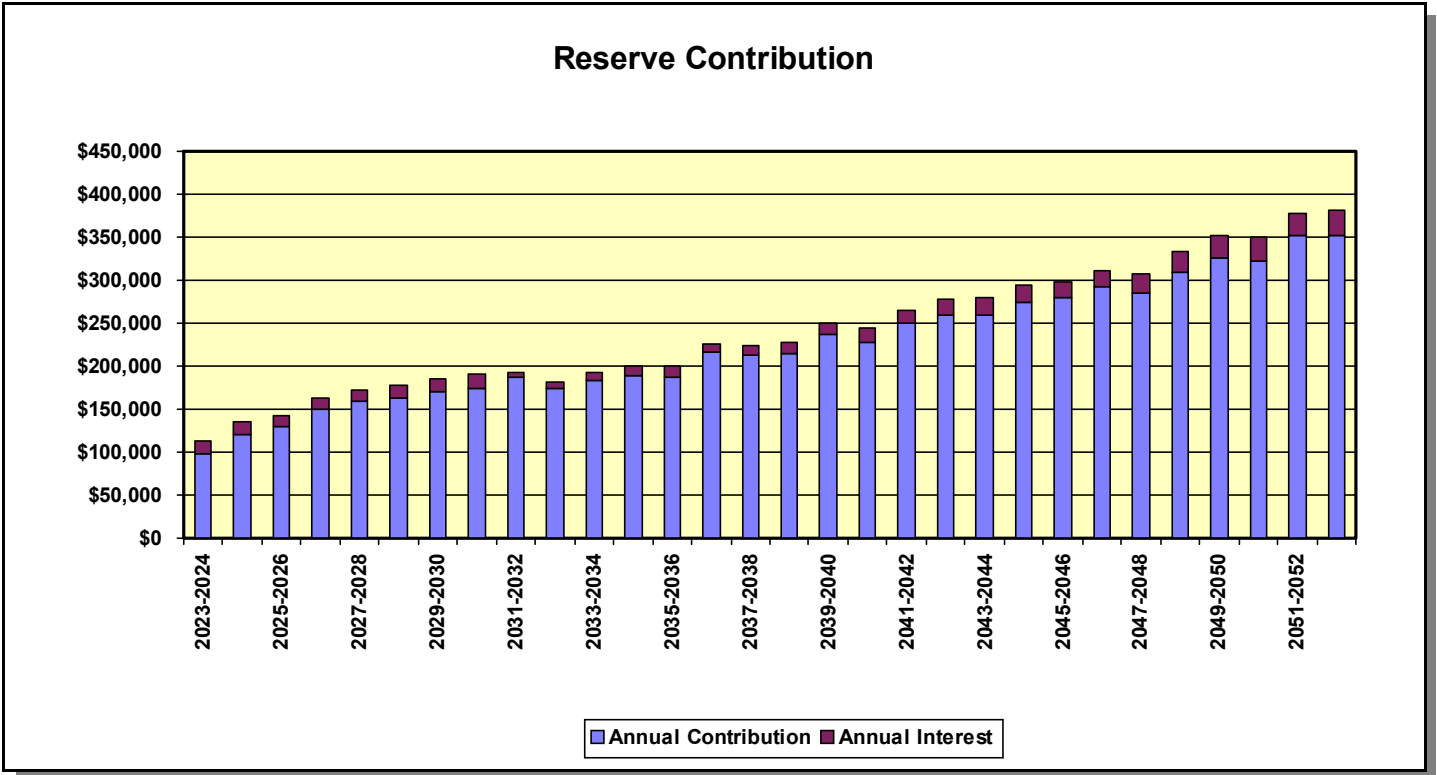
Component Calculation Method



Mountain View Community Association

Projection Charts

Component Calculation Method



MOUNTAIN VIEW COMMUNITY ASSOCIATION

DELINQUENT ASSESSMENT COLLECTION POLICY

Effective: AUGUST 2023

Prompt payment of assessments by all owners is critical to the financial health of the Association and to the enhancement of the property values of our Association. Your Board of Directors takes very seriously its obligation under the CC&R's and the California Civil Code to enforce the members' obligation to pay assessments. The Board has adopted this Collection Policy in an effort to discharge that obligation in a fair, consistent, and effective manner. Therefore, pursuant to the CC&R's and Civil Code, the following are the Association's assessment collection practices and policies:

- Regular monthly assessments are due and payable on the 1st day of each month. A courtesy billing statement is sent each month to the billing address on record with the Association. However, it is the owner of record's responsibility to pay each assessment in full each month regardless of whether a statement is received.
- All other assessments, including, but not limited to, Special Assessments, Reimbursement Assessments, Reconstruction Assessments, and Capital Improvement Assessments are due and payable on the date specified by the Board in the notice of assessment.
- Regular monthly assessments and all other assessments (as defined in Paragraph 2) are collectively referred to herein as "Assessments".
- Assessments, late charges, interest and collection costs, including any attorneys' fees, are the personal obligation of the owner of the property at the time the Assessment or other sums are levied.
- Unpaid Assessments are delinquent 30 days after they are due.
- A late charge of \$10.00 or 10%, whichever is greater, will be charged for any Assessment that is not received on or before the 30th day of the month, prior to the close of business.
- Interest on the balance due will accrue at a rate not to exceed 12% per annum; commencing thirty (30) days after the Assessment becomes due.
- At fifteen (15) days past due, the association may invite owner(s) to a hearing for the purpose of revoking membership privileges. Those privileges can include access to common areas or facilities, and/or services paid for by the association.
- When an Assessment becomes more than sixty (60) days past due, the Association will send a validation notice to the billing address on record with the association. The owner will be charged a fee for the notice, as well as all costs to complete the transmittal of the notice. If an owner writes to dispute the amount owed or to request "original creditor" information within the validation period set forth in the notice, then the Association will cease collection of the debt, or any disputed portion of the debt, until the Association responds appropriately as required by law (see applicable consumer protection laws).
- When an Assessment becomes more than ninety-five (95) days past due, the Association will send an intent to lien/pre-lien letter to each owner, as required by the Civil Code, by certified mail to the owner's address of record. The owner will be charged a fee for the notice, as well as all costs to complete the transmittal of the letters
- If the owner fails to pay the amounts set forth in the intent to lien/pre-lien letter within 30 days of receipt of that letter, a lien for the amount of any delinquent Assessments, late

MOUNTAIN VIEW COMMUNITY ASSOCIATION

charges, interest and/or costs of collection, including attorneys' fees, may be recorded against the owner's property. The owner will be charged a fee for the lien, as well as any processing fees, recording service, and costs. A copy of the lien will be sent to each owner at his/her address of record via certified mail within ten (10) days of recordation thereof. After the expiration of thirty (30) days following recordation of the lien, the lien may be enforced in any manner permitted by law.

- Prior to the recording of a Board authorized lien for delinquent Assessments, an owner that is delinquent has the right to participate in internal dispute resolution ("IDR") pursuant to the "meet and confer" program in accordance with California Civil Code. Prior to recording a lien, the Board of Directors will approve such action by a majority vote of the Board of Directors.
- Upon receipt of payment in full, that includes any late fees, interest, collection costs and/or attorneys' fees, a Release of Lien will be recorded. Copies of the Release of Lien will be sent to all owners of record. The owner will be charged a fee for the release, as well as any processing fees, recording service, and costs. All county recording fees are charged as applicable and as counties may charge from time to time.
- If an owner is delinquent for thirty (30) additional days after the Notice of Delinquent Assessment (Lien) has been recorded, the Assessment collection matter will be referred to the Association's attorney or collection agent, and the lien may be enforced by judicial or non-judicial foreclosure sale, or by money judgment at the Association's option. An actual foreclosure sale of an owner's property will not be conducted unless or until either; (a) the delinquent assessment amount totals One Thousand, Eight Hundred Dollars (\$1,800) or more, excluding accelerated assessments and specified late charges and/or fees; or (b) the assessments are delinquent for more than twelve (12) months. [You could lose ownership of your property if a foreclosure action is completed. You will be responsible for significant additional fees and costs, including attorneys' fees, if a foreclosure action is commenced against your property.] The decision to foreclose on a lien must be made by a majority of the Board of Directors in an Executive Session meeting and the Board of Directors must record their votes in the Minutes of the next open session Meeting of the Board. The Board must maintain the confidentiality of the delinquent owner(s) by identifying the matter in the Minutes by only the parcel number of the owner's property. Prior to initiating any foreclosure sale on a recorded lien, the Association shall offer delinquent owners the option of participating in IDR or Alternative Dispute Resolution ("ADR").
- Nothing herein limits or otherwise affects the Association's right to proceed in any other lawful manner to collect any delinquent sums owed to the Association.
- The Association will charge a processing fee to the owner for a returned check.
- Any owner who is unable to pay Assessments will be entitled to submit a written request for a payment plan to be considered by the Board of Directors. The Board of Directors is not required to approve a payment plan. If a payment plan is approved, the Board of Directors may establish the terms of the payment plan. A payment plan request or approved payment plan will not impede the Board's ability to vote for and record a lien.

MOUNTAIN VIEW COMMUNITY ASSOCIATION

- The mailing address for overnight payment of assessments is:

FirstService Residential California, LLC
15241 Laguna Canyon Rd
Irvine, CA 92618

NOTICE ASSESSMENTS AND FORECLOSURE

This notice outlines some of the rights and responsibilities of owners of property in common interest developments and the associations that manage them. Please refer to the sections of the Civil Code indicated for further information. A portion of the information in this notice applies only to liens recorded on or after January 1, 2003. You may wish to consult a lawyer if you dispute an assessment.

ASSESSMENTS AND FORECLOSURE

Assessments become delinquent 30 days after they are due, unless the governing documents provide for a longer time. The failure to pay association assessments may result in the loss of an owner's property through foreclosure. Foreclosure may occur either as a result of a court action, known as judicial foreclosure, or without court action, often referred to as nonjudicial foreclosure. For liens recorded on and after January 1, 2006, an association may not use judicial or nonjudicial foreclosure to enforce that lien if the amount of the delinquent assessments or dues, exclusive of any accelerated assessments, late charges, fees, attorney's fees, interest, and costs of collection, is less than one thousand eight hundred dollars (\$1,800). For delinquent assessments or dues in excess of one thousand eight hundred dollars (\$1,800) or more than 12 months delinquent, an association may use judicial or nonjudicial foreclosure subject to the conditions set forth in Article 3 (commencing with Section 5700) of Chapter 8 of Part 5 of Division 4 of the Civil Code. When using judicial or nonjudicial foreclosure, the association records a lien on the owner's property. The owner's property may be sold to satisfy the lien if the amounts secured by the lien are not paid. (Sections 5700 through 5720 of the Civil Code, inclusive)

In a judicial or nonjudicial foreclosure, the association may recover assessments, reasonable costs of collection, reasonable attorney's fees, late charges, and interest. The association may not use nonjudicial foreclosure to collect fines or penalties, except for costs to repair common area damaged by a member or a member's guests, if the governing documents provide for this. (Section 5725 of the Civil Code)

The association must comply with the requirements of Article 2 (commencing with Section 5650) of Chapter 8 of Part 5 of Division 4 of the Civil Code when collecting delinquent assessments. If the association fails to follow these requirements, it may not record a lien on the owner's property until it has satisfied those requirements. Any additional costs that result from satisfying the requirements are the responsibility of the association. (Section 5675 of the Civil Code)

At least 30 days prior to recording a lien on an owner's separate interest, the association must provide the owner of record with certain documents by certified mail, including a description of its collection and lien enforcement procedures and the method of calculating the amount. It must also provide an itemized statement of the charges owed by the owner. An owner has a right to review the association's records to verify the debt. (Section 5660 of the Civil Code)

If a lien is recorded against an owner's property in error, the person who recorded the lien is required to record a lien release within 21 days, and to provide an owner certain documents in this regard. (Section 5685 of the Civil Code)

MOUNTAIN VIEW COMMUNITY ASSOCIATION

The collection practices of the association may be governed by state and federal laws regarding fair debt collection. Penalties can be imposed for debt collection practices that violate these laws.

PAYMENTS

When an owner makes a payment, the owner may request a receipt, and the association is required to provide it. On the receipt, the association must indicate the date of payment and the person who received it. The association must inform owners of a mailing address for overnight payments. (Section 5655 of the Civil Code)

An owner may, but is not obligated to, pay under protest any disputed charge or sum levied by the association, including, but not limited to, an assessment, fine, penalty, late fee, collection cost, or monetary penalty imposed as a disciplinary measure, and by so doing, specifically reserve the right to contest the disputed charge or sum in court or otherwise.

An owner may dispute an assessment debt by submitting a written request for dispute resolution to the association as set forth in Article 2 (commencing with Section 5900) of Chapter 10 of Part 5 of Division 4 of the Civil Code. In addition, an association may not initiate a foreclosure without participating in alternative dispute resolution with a neutral third party as set forth in Article 3 (commencing with Section 5925) of Chapter 10 of Part 5 of Division 4 of the Civil Code, if so requested by the owner. Binding arbitration shall not be available if the association intends to initiate a judicial foreclosure.

An owner is not liable for charges, interest, and costs of collection, if it is established that the assessment was paid properly on time. (Section 5685 of the Civil Code)

MEETINGS AND PAYMENT PLANS

An owner of a separate interest that is not a time-share interest may request the association to consider a payment plan to satisfy a delinquent assessment. The association must inform owners of the standards for payment plans, if any exists. (Section 5665 of the Civil Code)

The board must meet with an owner who makes a proper written request for a meeting to discuss a payment plan when the owner has received a notice of a delinquent assessment. These payment plans must conform to the payment plan standards of the association, if they exist. (Section 5665 of the Civil Code).

ASSIGNMENT OF RENTS

In the event that the Association files any action against an Owner for unpaid Assessments on Owner's Unit, and said Unit is or becomes rented or leased at any time during the pendency of the action, the Association shall have the right, upon ex parte notice and application, to request that the Court order Owner to assign all rents due from the renter/lessor of said Unit to the Association until such time as all Assessment delinquencies are cured.

ALTERNATIVE DISPUTE RESOLUTION

5925. As used in this article: (a) "Alternative dispute resolution" means mediation, arbitration, conciliation, or other non-judicial procedure that involves a neutral party in the decision making process. The form of alternative dispute resolution chosen pursuant to this article may be binding or nonbinding, with the voluntary consent of the parties.

(b) "Enforcement action" means a civil action or proceeding, other than a cross-complaint, for

MOUNTAIN VIEW COMMUNITY ASSOCIATION

any of the following purposes:

- (1) Enforcement of this title.
- (2) Enforcement of the Nonprofit Mutual Benefit Corporation Law (Part 3 commencing with Section 7110) of Division 2 of Title 1 of the Corporations Code).
- (3) Enforcement of the governing documents of a common interest development.

5930. (a) An association or an owner or a member of a common interest development may not file an enforcement action in the superior court unless the parties have endeavored to submit their dispute to alternative dispute resolution pursuant to this article.

(b) This section applies only to an enforcement action that is solely for declaratory, injunctive, or writ relief, or for that relief in conjunction with a claim for monetary damages not in excess of the jurisdictional limits stated in the Code of Civil.

(c) This section does not apply to a small claims action.

(d) Except as otherwise provided by law, this section does not apply to an assessment dispute.

5935. (a) Any party to a dispute may initiate the process required by serving on all other parties to the dispute a Request for Resolution. The Request for Resolution shall include all of the following:

(1) A brief description of the dispute between the parties.

(2) A request for alternative dispute resolution.

(3) A notice that the party receiving the Request for Resolution is required to respond within 30 days of receipt or the request will be deemed rejected.

(4) If the party on whom the request is served is the owner of a separate interest, a copy of this article.

(b) Service of the Request for Resolution shall be by personal delivery, first-class mail, express mail, facsimile transmission, or other means reasonably calculated to provide the party on whom the request is served actual notice of the request.

(c) A party on whom a Request for Resolution is served has 30 days following service to accept or reject the request. If a party does not accept the request within that period, the request is deemed rejected by the party.

5940. (a) If the party on whom a Request for Resolution is served accepts the request, the parties shall complete the alternative dispute resolution within 90 days after the party initiating the request receives the acceptance, unless this period is extended by written stipulation signed by both parties.

(b) Chapter 2 (commencing with Section 1115) of Division 9 of the Evidence Code applies to any form of alternative dispute resolution initiated by a Request for Resolution under this article, other than arbitration.

(c) The costs of the alternative dispute resolution shall be borne by the parties.

5945. If a Request for Resolution is served before the end of the applicable time limitation for commencing an enforcement action, the time limitation is tolled during the following periods:

(a) The period provided in Section 5935 for response to a Request for Resolution.

(b) If the Request for Resolution is accepted, the period provided by Section 5940 for completion of alternative dispute resolution, including any extension of time stipulated to by the parties pursuant to Section 5940.

5950. (a) At the time of commencement of an enforcement action, the party commencing the action shall file with the initial pleading a certificate stating that one or more of the following conditions is satisfied:

(1) Alternative dispute resolution has been completed in compliance with this article.

(2) One of the other parties to the dispute did not accept the terms offered for alternative dispute

MOUNTAIN VIEW COMMUNITY ASSOCIATION

resolution.

(3) Preliminary or temporary injunctive relief is necessary.

(b) Failure to file a certificate pursuant to subdivision (a) is grounds for a demurrer or a motion to strike unless the court finds that dismissal of the action for failure to comply with this article would result in substantial prejudice to one of the parties.

5955. (a) After an enforcement action is commenced, on written stipulation of the parties, the matter may be referred to alternative dispute resolution. The referred action is stayed. During the stay, the action is not subject to the rules implementing subdivision (c) of Section 68603 of the Government Code.

(b) The costs of the alternative dispute resolution shall be borne by the parties.

5960. In an enforcement action in which fees and costs may be awarded pursuant to subdivision (c) of the court, in determining the amount of the award, may consider whether a party's refusal to participate in alternative dispute resolution before commencement of the action was reasonable.

5965. (a) An association shall annually provide its members a summary of the provisions of this article that specifically references this article. The summary shall include the following language:

"Failure of a member of the association to comply with the alternative dispute resolution requirements of the Civil Code may result in the loss of your right to sue the association or another member of the association regarding enforcement of the governing documents or the applicable law."

(b) The summary shall be provided either at the time the pro forma budget is distributed or in the manner prescribed in Section 5016 of the Corporations Code. The summary shall include a description of the association's internal dispute resolution process.

INTERNAL DISPUTE RESOLUTION

5915. Statutory Dispute Resolution Procedure

(a) This section applies in an association that does not otherwise provide a fair, reasonable, and expeditious dispute resolution procedure. The procedure provided in this section is fair, reasonable, and expeditious, within the meaning of this article.

(b) Either party to a dispute within the scope of this article may invoke the following procedure:

(1) The party may request the other party to meet and confer in an effort to resolve the dispute. The request shall be in writing.

(2) A member of an association may refuse a request to meet and confer. The association may not refuse a request to meet and confer.

(3) The association's board of directors shall designate a member of the board to meet and confer.

(4) The parties shall meet promptly at a mutually convenient time and place, explain their positions to each other, and confer in good faith in an effort to resolve the dispute. The parties may be assisted by an attorney or another person at their own cost when conferring.

(5) A resolution of the dispute agreed to by the parties shall be memorialized in writing and signed by the parties, including the board designee on behalf of the association.

(c) A written agreement reached under this section binds the parties and is judicially enforceable if it is signed by both parties and both of the following conditions are satisfied:

(1) The agreement is not in conflict with law or the governing documents of the common interest development or association.

(2) The agreement is either consistent with the authority granted by the board of directors to its

MOUNTAIN VIEW COMMUNITY ASSOCIATION

designee or the agreement is ratified by the board of directors.

(d) A member of the association may not be charged a fee to participate in the process.

MOUNTAIN VIEW COMMUNITY ASSOCIATION
RULES ENFORCEMENT POLICY

FINE PROCEDURES:

The following procedures will apply to all violations and infractions of the governing documents and rules and regulations. Owners may report violations to the management company or the Board of Directors by submitting a written notice describing the violation. (You may use the Rules Violation Report). The Board of Directors, Management Company, or committee appointed by the Board may also note any violations discovered during walkthroughs, or by personal knowledge of any of its members or representatives. At the time a violation is noted or reported, action will be taken as follows:

1. A first notice to correct the violation will be sent by the management company. The notice will contain a description of the violation, and instructions regarding response to the notice and correction of the violation.
2. If the violation continues, or if the response is otherwise unsatisfactory, a second notice to correct the violation will be sent by the management company. In the second notice, the owner will be notified that a fine may be imposed if the violation is not corrected.
3. If the violation continues, or if the response is otherwise unsatisfactory after the second notice, the owner will receive a notice of monetary penalty, and be afforded an opportunity to appear before the Board or an appointed committee, either by appearing personally or by submitting written testimony. The hearing date shall be at least five (5) days before the effective date of the monetary penalty. The notice shall be delivered to the owner personally or by first class or registered mail to the last address of the owner shown on the Association's records. The Board or committee shall give fair consideration to the owner's oral or written testimony in determining whether to impose a penalty.
4. If the violation continues, or if the response is otherwise unsatisfactory, even after imposition of a monetary penalty, the Board or its appointed committee may impose additional or continuing fines until such time as the matter is satisfactorily resolved.
5. If the violation continues, the Board may refer the matter to the Association's legal counsel. If a lawsuit is filed, the homeowner may be liable for the Association's legal costs and fees.

FINE POLICY:

Hazardous Activities	\$100.00
Failure to apply for and obtain approval from ARC prior to commencing work on exterior modification, alteration or color change	\$100.00
Violation of Estate, Garage, or Yard Sale Rules. (Homeowner shall be called straight to a hearing and fined)	\$1000.00
Any Violation of the Bylaws, CC&R's or Rules & Regulations not specifically mentioned above	\$50.00

Fines shall be in addition to an assessment levied to reimburse the Association for expenses and costs. Fines for continuing or repeated violations may be increased in increments of double the amount of the original fine at the discretion of the Board. Four (4) or more violations assessed to a single lot/unit in any twelve (12) month period may result in an additional fine of up to \$100.00 at the discretion of the Board of Directors.

irrigation, must fully detail the exact location of such lines in relation to Homeowner's lot or unit. Please ascertain that your added irrigation is not connected to the Association installed irrigation. Any costs to disconnect a Homeowner installed system from the "common" system will be borne by the Homeowner.

VII. GOVERNMENT PERMITS

Approval by the ARC for any improvement does not waive the necessity of obtaining required government permits. Obtaining government permits does not waive the need for ARC approvals. The ARC does not review for compliance with government requirements.

VIII. ARCHITECTURAL REVIEW COMMITTEE CRITERIA

The ARC evaluates all submissions on the individual merits of the application. In addition to the evaluation of the particular design proposal, the characteristics of the house type and the individual site will be considered. What may be an acceptable design for an exterior in one instance may not be acceptable for another.

- A. The proposed improvements must be compatible with the architectural characteristics of the applicant's house, adjoining houses, and the neighborhood setting. Compatibility is defined as similarity in architectural style, quality of workmanship, similar use of materials, color and construction details, etc.
- B. ARC will consider the potential effect of the proposed improvements in regards to maintaining the property values and aesthetic continuity in the neighborhood.
- C. Each neighborhood has individual characteristics and the proposed alteration must complement existing structures and improvements.
- D. The ARC will decide what is acceptable and what is not acceptable per the Design Guidelines.

IX. PROCEDURAL STANDARDS

A. Application Procedure and Requirements

- 1. All requests are to be made to the Mountain View Management Company and brought to the attention of the ARC on the standard Home Improvement Form which is included in these Guidelines. Copies of forms may be downloaded from the Community Website at

www.mountainviewhoa.org. Hardcopies are located in the clubhouse library. Forms may also be obtained by contacting the Management Company or any ARC member.

2. Effective January 1, 2018, a nonrefundable application fee of \$50 is required for each Home Improvement Form filed with the Management Company. Any Home Improvement Form must be submitted to Management along with a \$50 check. Home Improvement Forms and checks are not to be submitted to members of the ARC. Home Improvement Forms submitted with no check attached will be returned to the homeowner with no action taken on the form as submitted.
3. Approved applications may remain open for a period of six months. After six months, an extension may be obtained for uncompleted work on an application for an additional six months not to exceed one year. After an uncompleted application reaches one year, a new application and an additional nonrefundable application fee of \$50 must be submitted to the Management Company.

Below are the projects that homeowners may complete without submitting any paperwork:

1. Removing trees as long as the one required tree remains in the front yard.
2. Replacing plants with like plants in the front or back yards.
3. Replanting plants in back yard.
4. Touch up painting of house, existing shutters, doors, and wooden fences, with the same previously approved paint or stain.
5. Removing grass in backyard and replacing with xeriscape or artificial turf.
6. Changing color in flower bed with the seasons.
7. Adding same rock or decomposed granite (DG) to yard that needs to be refreshed as long as the rock and DG were originally approved.

The following projects must be submitted to the ARC for approval but no fee is required:

1. Replacing tree in front yard with a tree from the approved list in the guidelines.
2. Repainting house with existing approved colors
3. Installing security doors (front, garage or back) [color must coordinate with house colors.]
4. Installing solar screens, awnings, or film on side or rear windows.
5. Installing security camera system.
6. Installing motion-activated lighting.

7. Installing visible trellises.
8. Adding or replacing rain gutters (color must match the house).
9. Putting a cover on an existing, approved patio cover.

All other projects not on the above lists will be required to be submitted to the management company along with the nonrefundable \$50 application fee.

4. All ARC submittal packages are to include the items listed on the attached Application Procedures form included in this manual. Submittal packages will be returned if deemed incomplete. ARC reserves the right to request additional information.
5. **Neighbor Notification:** Neighbor signatures do not indicate approval or disapproval; they merely indicate awareness of the proposed improvements. Homeowner is solely responsible for Neighbor Notification; a good faith effort to notify your neighbor must be documented and notification should have been attempted no fewer than three (3) times.

NO APPLICATION WILL BE CONSIDERED COMPLETE UNTIL THE NEIGHBOR NOTIFICATION CONDITION HAS BEEN SATISFIED.

6. Neighbors objecting to a proposed improvement can submit written opposition to the ARC in care of the management company. Written comments must be received within 5 days of the presentation of the plans to the neighbor.
7. **Right of Entry:** If construction work requires the use of common area for purposes of transporting labor and materials, and/or for the temporary storage of materials for the work, the applicant must obtain written permission from the Mountain View Community Association for the right to enter during construction. A copy of the letter granting permission must be submitted to the ARC prior to commencement of construction. A security deposit or bond, as deemed necessary by the ARC may be required from the Homeowner. Unused deposits will be refunded after completion of work and final acceptance by the ARC. Payment will be refunded by U.S. Mail within 30 days after ARC's final acceptance.
8. **Submittals:**
 - a. Within 45 days of the ARC's receipt of a complete application, a decision will be rendered, either approving or disapproving the application.

- b. When the plans are approved by the ARC, one (1) set of the approved plans will be returned to the Homeowner and the other two (2) sets will be retained by the Management Company and the ARC.
- c. Applicants are prohibited from commencing construction prior to obtaining a written approval of the application by the ARC.

B. Remodel, Modification, Restoration or Repair

- 1. Any alteration of exterior elevation or drainage, including that caused by any proposed remodel, modification, restoration, or repair effort, must be approved by the ARC prior to taking action.
- 2. Any interior remodel/modification does not require ARC action, so long as the interior remodel/modification does not alter the exterior appearance of the property.
- 3. All requests for ARC review of a plan for Remodel, Modification, Restoration or Repair shall be done in the same manner prescribed in PROCEDURAL STANDARDS, paragraph A.1 at page 6 hereof. Simply mark your Structure and Landscape application "Remodel, Modification, Restoration or Repair of Original Application which was approved on _____(supply initial approval date)".

C. Construction

- 1. **Time Period:** Work shall commence within 120 days and be completed within six (6) months of the date of approval. If the scope of the job warrants more time, the ARC may extend the construction period as necessary. A construction phasing plan and schedule indicating a longer construction period shall be submitted by the applicant.
- 2. **Final Review:** Upon completion of the improvements, applicant will have sixty (60) days in which a Notice of Completion (NOC) form is submitted to the Management Company. Once received the Management Company will forward such form to the ARC for final review. Such review will be completed within sixty (60) days of receipt.

X. GENERAL

A. Enforcement

1. Improvements that are installed without the necessary approval from the ARC constitute a violation of the CC&R's and may require modifications or removal of work at the expense of the Homeowner, including but not limited to any legal fees incurred. Remedies will be pursued to the fullest extent permitted by the CC&R's and the law.
2. Unapproved improvements are subject to the fines imposed by the FINE SCHEDULE received in the annual Community Budget Package under the Enforcement Policy. In addition to these enforcement mechanisms, additional disciplinary action may be taken by the Association.
3. Continued non-compliance may result in fines escalating on a monthly basis from \$100 up to \$500 per month in addition to the fines set forth above, until compliance is achieved. Remedies will be pursued to the fullest extent permitted by the CC&R's and the law. (Fine Policy Adopted March 27, 2010 sent to homeowners yearly).
4. Fines may only be imposed after notice and a hearing before the Board. Homeowners will receive a notice of hearing, the nature of the alleged violation for which the member may be fined, and a list of the sanctions which may be imposed at the hearing. The notice will also contain a statement that the member has a right to attend the hearing, and may address the Board at that time, or that the member may submit a statement of defense to the Board in advance of the hearing, or present a statement of defense and supporting witness at the hearing. Hearings will be held in Executive Session. Within 15 days of the hearing, the Board will mail a statement of decision to the Homeowner. No disciplinary action against a Homeowner may take effect until at least 5 days after the hearing.

B. Violations

All Homeowners have the right and responsibility to bring to the attention of the ARC any violations of the Mountain View Community Association Design Guidelines by contacting the Management Company.

C. **Damage**

Homeowners shall bear monetary responsibility for any damage caused to the streetscape or open space areas as a result of construction improvements. This includes construction debris and other materials used in making said improvements. All refuse must be removed from the premises to a regulated disposal area.

D. **No Waiver of Future Approvals**

The approval, conditional approval, or disapproval, by the ARC of any proposals, plans, specifications or drawings will not bind the ARC to approve or disapprove the same or similar improvement or matter in the future. The ARC specifically reserves the right to reject the same or similar plans, specifications, or proposals subsequently submitted by the same or any other person.

E. **Notice of Completion**

Within **sixty (60) days** of completion of all improvements, the applicant will forward the Notice of Completion, provided by the Management Company, to: Mountain View Community Association, Attention: ARC, c/o FirstService Residential, 25240 Hancock Avenue, Suite 400, Murrieta, CA 92562.

F. **Appeal Procedure**

Commencing January 1, 2005, a Homeowner whose application for ARC approval of additions or alterations is denied by the ARC shall have a right to appeal the denial to the Board of Directors for reconsideration. The request for reconsideration shall be in writing, and must be mailed to the Board within 30 days of the date the denial is mailed to the Homeowner. Mailing to the Board shall be c/o the current Management Company. As of the date of adoption of this appeal procedure, the correct address is **c/o FirstService Residential, 25240 Hancock Avenue, Suite 400, Murrieta, CA 92562.**



Mountain View Community Association INSURANCE SUMMARY DISCLOSURE

Pursuant to Section 5300 (b)(9) of the California Civil Code, the Association is providing you with the following information regarding its insurance policies. Pursuant to Civil Code Section 5300 (a), this summary is being distributed not less than 30 days nor more than 90 days preceding the beginning of the Association's fiscal year.

I. GENERAL LIABILITY INSURANCE

A.	Name of insurer:	American Alternative Insurance Company
B.	Policy limits:	\$1,000,000 per occurrence; unlimited aggregate
C.	Amount of deductible (if any):	\$0
D.	Umbrella coverage, if applicable:	\$5,000,000
E.	Umbrella carrier:	Fireman's Fund Insurance Company
F.	Policy dates:	07/26/2022 – 07/26/2023

II. PROPERTY INSURANCE

A.	Name of insurer:	American Alternative Insurance Company
B.	Policy limits:	\$635,000 (Guaranteed Replacement Cost)
C.	Amount of deductible:	\$2,500
D.	Policy dates:	07/26/2022 – 07/26/2023

III. EARTHQUAKE INSURANCE

A.	Name of insurer:	None
B.	Policy limits:	
C.	Amount of deductible:	
D.	Policy dates:	

IV. FLOOD INSURANCE

A.	Name of insurer:	None
B.	Policy limits:	
C.	Amount of deductible:	
D.	Policy dates:	

V. FIDELITY BOND INSURANCE

A.	Name of insurer:	Nova Casualty Insurance Company
B.	Policy limits:	\$1,550,000
C.	Amount of deductible:	\$2,500
D.	Policy dates:	07/26/2022 – 07/26/2023

This summary of the association's policies of insurance provides only certain information, as required by Section 5300 of the Civil Code, and should not be considered a substitute for the complete policy terms and conditions contained in the actual policies of insurance. Any association member may, upon request and provision of reasonable notice, review the association's insurance policies and, upon request and payment of reasonable duplication charges, obtain copies of those policies. Although the association maintains the policies of insurance specified in this summary, the association's policies of insurance may not cover your property, including personal property or real property improvements to or around your dwelling, or personal injuries or other losses that occur within or around your dwelling. Even if a loss is covered, you may nevertheless be responsible for paying all or a portion of any deductible that applies. Association members should consult with their individual insurance broker or agent for appropriate additional coverage.

Pursuant to Section 5810 of the California Civil Code, if the association receives any notice of nonrenewal of a policy described in the annual budget report, the association shall immediately notify its members if replacement coverage will not be in effect by the date the existing coverage will lapse.

Federal Housing Administration Certification Disclosure

Certification by the Federal Housing Administration may provide benefits to members of an association, including an improvement in an owner's ability to refinance a mortgage or obtain secondary financing and an increase in the pool of potential buyers of the separate interest. This common interest development [~~is~~ is not] a condominium project. The association of this common interest development [~~is~~ is not] certified by the Federal Housing Administration.

This information regarding the association's Federal Housing Administration certification status is as of (June 23, 2023).

For current information, please visit the Federal Housing Administration website at: <https://entp.hud.gov/idapp/html/condlook.cfm>

Veterans Affairs Certification Disclosure

Certification by the federal Department of Veterans Affairs may provide benefits to members of an association, including an improvement in an owner's ability to refinance a mortgage or obtain secondary financing and an increase in the pool of potential buyers of the separate interest. This common interest development [is (is not)] a condominium project. The association of this common interest development [is (is not)] certified by the federal Department of Veterans Affairs.

This information regarding the association's Veterans Affairs certification status is as of (June 23, 2023).

For current information, please visit the U.S. Department of Veterans Affairs website at: <https://lgy.va.gov/lgyhub/condo-report>



FirstService Residential California
 15421 Laguna Canyon Road
 Irvine, CA 92618
 (800) 428-5588

Billing Disclosure Form - *Provided as required by Section 4525**

Effective 1/1/2022

THIS IS NOT AN INVOICE: This form is being provided as required by California Civil Code §4530 and is not intended to be utilized as a total amount due on any specific resale transaction.

The seller may, in accordance with Section 4530 of the Civil Code, provide to the prospective purchaser, at no cost, current copies of any documents specified by Section 4525 that are in the possession of the seller. A seller may request to purchase some or all of these documents, but shall not be required to purchase all of the documents listed on this form.

Account Information:

Association:
 Property Address:

 Owner of Property:
 Owner's Mailing Address:

Provider of §4525 Items:

Print Name:
 Position/Title:
 Date Completed:

Not Available (N/A), Not Applicable N/App), OR Directly Provided by Seller and confirmed in writing by Seller as a current document (DP)

		Fee For Document	
Articles of incorporation or statement that not incorporation	Section 4525(a)(1)	\$48.00	
CC&Rs	Section 4525(a)(1)	\$55.00	
Bylaws	Section 4525 (a)(1)	\$48.00	
Operating Rules	Section 4525 (a)(1)	\$34.00	
Age restrictions, if any	Section 4525 (a)(2)	\$0.00	(Included in CC&Rs)
Rental restrictions, if any	Section 4525 (a)(9)	\$0.00	(Included in CC&Rs)
Annual budget report or summary, including reserve study	Sections 5300 and 4525(a)(3)	\$48.00	
Assessment and reserve funding disclosure summary	Sections 5300 and 4525(a)(4)	\$0.00	(Included in Budget)
Financial statement review	Sections 5305 and 4525(a)(3)	\$48.00	
Assessment enforcement policy	Sections 5310 and 4525(a)(4)	\$0.00	(Included in Budget)
Insurance summary	Sections 5300 and 4525(a)(3)	\$0.00	(Included in Budget)
Regular assessment	Section 4525(a)(4)	\$0.00	(Included in Statement)
Special assessment	Section 4525(a)(4)	\$0.00	(Included in Statement)
Emergency assessment	Section 4525(a)(4)	\$0.00	(Included in Statement)
Other unpaid obligations of the seller	Sections 5675 and 4525(a)(4)	\$0.00	(Included in Statement)
Approved changes to assessments	Sections 5300 & 4525(a)(4), (8)	\$0.00	(Included in Budget)
Settlement notice regarding common area defects	Sections 4525(a)(6), (7) & 6100		See disclosure if applicable
Preliminary list of defects	Section 4525(a)(6), 6000 and 6100		See disclosure if applicable
Notice(s) of violation	Sections 5855 and 4525(a)(5)	\$0.00	(Included in Statement)
Required statement of fees	Section 4525	\$0.00	(Included in Statement)



FirstService Residential California
15421 Laguna Canyon Road
Irvine, CA 92618
(800) 428-5588

Billing Disclosure Form - *Provided as required by Section 4525**

Effective 1/1/2022

Minutes of regular meetings of the board of directors conducted over the previous 12 months, if requested	Section 4525(a)(10)	\$97.00
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TOTAL FEES for these documents: \$378.00 DO NOT PAY

*The Information provided in this form may not include all fees that may be imposed before the close of escrow. Additional fees that are not related to the requirements of Section 4525 may be charged separately. The documents listed on this form are the property of the Association, and not FirstService Residential. Please visit www.fsresidential.com/california, click Order Documents & Certifications in the upper left-hand corner, and follow the instructions to download a full list of fees and services.

Dispute Resolution Procedures: Alternative Dispute Resolution and Internal Dispute Resolution

ALTERNATIVE DISPUTE RESOLUTION

5925. As used in this article: (a) "Alternative dispute resolution" means mediation, arbitration, conciliation, or other non-judicial procedure that involves a neutral party in the decision-making process. The form of alternative dispute resolution chosen pursuant to this article may be binding or nonbinding, with the voluntary consent of the parties.

(b) "Enforcement action" means a civil action or proceeding, other than a cross-complaint, for any of the following purposes:

(1) Enforcement of this title.

(2) Enforcement of the Nonprofit Mutual Benefit Corporation Law (Part 3 commencing with Section 7110) of Division 2 of Title 1 of the Corporations Code).

(3) Enforcement of the governing documents of a common interest development.

5930. (a) An association or an owner or a member of a common interest development may not file an enforcement action in the superior court unless the parties have endeavored to submit their dispute to alternative dispute resolution pursuant to this article.

(b) This section applies only to an enforcement action that is solely for declaratory, injunctive, or writ relief, or for that relief in conjunction with a claim for monetary damages not in excess of the jurisdictional limits stated in the Code of Civil.

(c) This section does not apply to a small claims action.

(d) Except as otherwise provided by law, this section does not apply to an assessment dispute.

5935. (a) Any party to a dispute may initiate the process required by serving on all other parties to the dispute a Request for Resolution. The Request for Resolution shall include all of the following:

(1) A brief description of the dispute between the parties.

(2) A request for alternative dispute resolution.

(3) A notice that the party receiving the Request for Resolution is required to respond within 30 days of receipt or the request will be deemed rejected.

(4) If the party on whom the request is served is the owner of a separate interest, a copy of this article.

(b) Service of the Request for Resolution shall be by personal delivery, first-class mail, express mail, facsimile transmission, or other means reasonably calculated to provide the party on whom the request is served actual notice of the request.

(c) A party on whom a Request for Resolution is served has 30 days following service to accept or reject the request. If a party does not accept the request within that period, the request is deemed rejected by the party.

5940. (a) If the party on whom a Request for Resolution is served accepts the request, the parties shall complete the alternative dispute resolution within 90 days after the party initiating the request receives the acceptance, unless this period is extended by written stipulation signed by both parties.

(b) Chapter 2 (commencing with Section 1115) of Division 9 of the Evidence Code applies to any form of alternative dispute resolution initiated by a Request for Resolution under this article, other than arbitration.

(c) The costs of the alternative dispute resolution shall be borne by the parties.

5945. If a Request for Resolution is served before the end of the applicable time limitation for commencing an enforcement action, the time limitation is tolled during the following periods:

(a) The period provided in Section 5935 for response to a Request for Resolution.

(b) If the Request for Resolution is accepted, the period provided by Section 5940 for completion of alternative dispute resolution, including any extension of time stipulated to by the parties pursuant to Section 5940.

5950. (a) At the time of commencement of an enforcement action, the party commencing the action shall file with the initial pleading a certificate stating that one or more of the following conditions is satisfied:

(1) Alternative dispute resolution has been completed in compliance with this article.

(2) One of the other parties to the dispute did not accept the terms offered for alternative dispute resolution.

(3) Preliminary or temporary injunctive relief is necessary.

(b) Failure to file a certificate pursuant to subdivision (a) is grounds for a demurrer or a motion to strike unless the

court finds that dismissal of the action for failure to comply with this article would result in substantial prejudice to one of the parties.

5955. (a) After an enforcement action is commenced, on written stipulation of the parties, the matter may be referred to alternative dispute resolution. The referred action is stayed. During the stay, the action is not subject to the rules implementing subdivision (c) of Section 68603 of the Government Code.

(b) The costs of the alternative dispute resolution shall be borne by the parties.

5960. In an enforcement action in which fees and costs may be awarded pursuant to subdivision (c) of the court, in determining the amount of the award, may consider whether a party's refusal to participate in alternative dispute resolution before commencement of the action was reasonable.

5965. (a) An association shall annually provide its members a summary of the provisions of this article that specifically references this article. The summary shall include the following language:

"Failure of a member of the association to comply with the alternative dispute resolution requirements of the Civil Code may result in the loss of your right to sue the association or another member of the association regarding enforcement of the governing documents or the applicable law."

(b) The summary shall be provided either at the time the pro forma budget is distributed or in the manner prescribed in Section 5016 of the Corporations Code. The summary shall include a description of the association's internal dispute resolution process.

INTERNAL DISPUTE RESOLUTION

5915. Statutory Dispute Resolution Procedure

(a) This section applies in an association that does not otherwise provide a fair, reasonable, and expeditious dispute resolution procedure. The procedure provided in this section is fair, reasonable, and expeditious, within the meaning of this article.

(b) Either party to a dispute within the scope of this article may invoke the following procedure:

(1) The party may request the other party to meet and confer in an effort to resolve the dispute. The request shall be in writing.

(2) A member of an association may refuse a request to meet and confer. The association may not refuse a request to meet and confer.

(3) The association's board of directors shall designate a member of the board to meet and confer.

(4) The parties shall meet promptly at a mutually convenient time and place, explain their positions to each other, and confer in good faith in an effort to resolve the dispute. The parties may be assisted by an attorney or another person at their own cost when conferring.

(5) A resolution of the dispute agreed to by the parties shall be memorialized in writing and signed by the parties, including the board designee on behalf of the association.

(c) A written agreement reached under this section binds the parties and is judicially enforceable if it is signed by both parties and both of the following conditions are satisfied:

(1) The agreement is not in conflict with law or the governing documents of the common interest development or association.

(2) The agreement is either consistent with the authority granted by the board of directors to its designee or the agreement is ratified by the board of directors.

(d) A member of the association may not be charged a fee to participate in the process.